"If you can't measure it, you can't manage it" Addressing Disease Risk Factors in Primary Care Settings

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Health Information Exchange Standards – Approaches May 18, 2022





The University of Manitoba campuses are located on original lands of Anishinaabeg, Cree, Oji-Cree, Dakota, and Dene peoples, and on the homeland of the Métis Nation. We respect the Treaties that were made on these territories, we acknowledge the harms and mistakes of the past, and we dedicate ourselves to move forward in partnership with Indigenous communities in a spirit of reconciliation and collaboration.





Conflict of Interest – A Singer

- Paid by University of Manitoba for academic work
- Grant funding from CIHR, Research Manitoba, PHAC
- Principal Investigator on grant funded by IBM and Calian administered by the Canadian Institute for Military and Veterans Health Research related to the identification of PTSD in electronic medical records
 - There are no products related to these funders that will be discussed in this program



Introduction

- Risk factors for acute and chronic diseases include social, environmental and health related behaviours
- Many these inequities were further exacerbated during the COVID-19 pandemic
- Robust Practice Based Research and Learning Networks can help understand and address the underlying risk factors contributing to poor health



Medicine is not the most important driver of health outcomes...







CMA; https://www.cma.ca/health-care-canada-what-makes-us-sick

Dahlgreen, G. and Whitehead, M. (1991). Policies and Strategies to Promote Social Equity in Health. Stockholm: Institute for Future Studies.



Some is not a number. Soon is not a time.

Donald Berwick

Quotefancy

.





"If you can't measure it, you can't manage it"

Peter Drucker



GIGO = Garbage in Garbage Out and Bias







Racial Bias Found in a Major Health Care Risk Algorithm

Black patients lose out on critical care when systems equate health needs with costs

By Starre Vartan on October 24, 2019





READ THIS NEXT

THE SCIENCES Even Kids Can Understand That Algorithms Can Be Biased Evelyn Lamb



"If we accept the limits of discipline and form as we keep data in the medical record, the physician's task will be better defined..."







Laurence Weed, 1968



Trillium Health Partners BETTER HEALT

RESEARCH

LEARNING HEALTH SYSTEM



Strategies for working across Canadian practice-based research and learning networks (PBRLNs) in primary care: focus on frailty

Manpreet Thandi^{1*}, Sabrina T. Wong², Sylvia Aponte-Hao³, Mathew Grandy⁴, Dee Mangin⁵, Alexander Singer⁶ and Tyler Williamson⁷





Practice Based Research and Learning Networks

POPLAR is a network of networks for primary care across Ontario.

It includes all six of the regional PBLNs in Ontario as well as the Alliance's EPIC PBLN.

POPLAR stands for Primary Care Ontario Practice-Based Learning and Research.





Canadian Primary Care Sentinel Surveillance Network

Réseau canadien de surveillance sentinelle en soins primaires





PBRLN's role in Patient Risk Factors and Social Determinants of Health

- 1. Measuring behvioural risk factors
- 2. Using surrogate measures to understand social determinants of health and inequities health outcomes
- 3. Contribute to Learning Health Systems in order to address underlying inequalities to build cultures of quality improvement



Behavioural Risk Factors: Tobacco, Alcohol, Substance Use

ARTICLE IN PRESS

Are We Asking Patients if They Smoke?

Missing Information on Tobacco Use in Canadian Electronic Medical Records

Michelle Greiver, MD, Babak Aliarzadeh, MD, Christopher Meaney, MSc, Rahim Moineddin, PhD, Chris A. Southgate, BA, David T.S. Barber, MD, David G. White, MD, Ken B. Martin, MSc, Tabassum Ikhtiar, MD, Tyler Williamson, PhD



Contents lists available at ScienceDirect

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journal homepage: www.elsevier.com/locate/pmedr



Who is asked about alcohol consumption? A retrospective cohort study using a national repository of Electronic Medical Records

Alexander Singer^{a,*}, Leanne Kosowan^a, Shilpa Loewen^a, Sheryl Spithoff^b, Michelle Greiver^b, Joanna Lynch^a

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Why Record Alcohol Consumption in EMR?

- Contributed to 7.7% of Canadian deaths in 2005
- Associated with major medical comorbidities
- What's the use of recording alcohol consumption?
 - Track patient's alcohol use screening history
 - Offer appropriate programs and additional care
 - Target patients who could benefit from a more organized approach to prevent alcohol dependence or reduce alcohol use







Who gets asked about alcohol?

- Only 40.6% of patients had their alcohol use documented
- More commonly documented in males, older age, patients who saw their PCP more often (>3 visits per year), some comorbid conditions (hypertension, depression), heavy consumption

• All moderate increases in odds ratios (1-3X)

Singer A, Kosowan L, Loewen S, Spitoff S, Greiver M, Lynch J. Who is asked about alcohol consumption? A retrospective cohort study using a national repository of Electronic Medical Records. Prev Med Rep. 2021 Mar 9;22:101346. doi: 10.1016/j.pmedr.2021.101346. PMID: 33767948



But EMR data is not clean...



No EtOH, Occasional ETOH, alchol use disorder, binge drinking, binge drinker, bnge drunker, drinks 5 units per day, drinks 5/u p/d, binge drnks on weekend, 2 beers per day - more on the wknd, 10-12 units of alcohol per week, hepatits related to etoh use, hepatititis 2ndary to alcohol use disorder, hipititis related to etoh, tx for alc use disorder now abstint



Data cleaning example : medication table

EMR Text	Cleaned Text	ATC Code
(Polytrim) drops 1 drop qhourly today then reduce to QID tomorrow	Combinations of Different Antibiotics	S01AA30
PERCOCET (Tabs) Sig 1 tab(s) Oral PRN if migraine Quantity 25 tab(s)	Oxycodone and Paracetamol	N02AJ17
TOUJEO SOLOSTAR 300 UNIT/ML (300/ML)	Insulin Glargine	A10AE04



Canadian Primary Care Sentinel Surveillance Network Réseau canadien de surveillance sentinelle en soins primaires

Natural Language Processing: Methods

- 1. Extracted data
- 2. Develop reference standard
 - Agreement and consensus of clinical experts
- 3. Apply reference standard
- 4. Train and validate classification algorithm
 - Bag-of-Words model
 - Unigrams (i.e single word) and Bigrams (i.e. pairs of words)
 - Text processed into suitable form



Singer A, Kosowan L, Loewen S, Spitoff S, Greiver M, Lynch J. Who is asked about alcohol consumption? A retrospective cohort study using a national repository of Electronic Medical Records. Prev Med Rep. 2021 Mar 9;22:101346. doi: 10.1016/j.pmedr.2021.101346. PMID: 33767948



Natural Language Processing: Results

Table 1

Documentations of Alcohol Use in the Electronic Medical Record of CPCSSN participating primary care providers.

Alcohol category	Percent (n)
Non-drinker	21.4% (57,712)
Light	43.6% (117,779)
Moderate	30.4% (82,178)
Heavy	3.0% (8088)
Past	1.7% (4519)
Total*	270,276

*There were 13,992 patients with documentation of alcohol in the EMR that were not classified (i.e. record focused on family history, health conditions or did not specific an amount).

Singer A, Kosowan L, Loewen S, Spitoff S, Greiver M, Lynch J. Who is asked about alcohol consumption? A retrospective cohort study using a national repository of Electronic Medical Records. Prev Med Rep. 2021 Mar 9;22:101346. doi: 10.1016/j.pmedr.2021.101346. PMID: 33767948



Who gets asked about Substance Use Disorders?









Substance Use...

- Dataset from 2020Q4, considered patients with substance use ICD9 codes, substance use documented in the risk factor table, and substance use in encounter notes
- Two medical students reviewed drug use documentation in the risk factor table
 - Categorized using drug type (using DSM categories).
 - Agreement compared some disparity particularly for status (i.e. high risk, moderate, occasional, past).
- Work underway to improve our processing algorithms and analyze treatment/management plan documentation (if offered/declined, etc.)







Under Construction

Patients with substance use in the risk factor table and encounter note

N=1,497



Patients with substance use ICD-9 code and encounter note N=3,035

Patients with substance use in the risk factor table, substance use ICD9 and encounter note

N=1,452



Measuring SDOH

 Growth, Pediatric hypertension, CKD and PTSD

> Paediatrics & Child Health, 2021, 1–9 https://doi.org/10.1093/pch/pxab081 Original Article

OXFORD

Original Article

Pediatric hypertension screening and recognition in primary care clinics in Canada

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ARTICLE IN PRESS

- CLINICAL RESEARCH

Prevalence and Demographics of CKD in Canadian Primary Care Practices: A Cross-sectional Study

Aminu K. Bello¹, Paul E. Ronksley², Navdeep Tangri³, Julia Kurzawa¹, Mohamed A. Osman¹, Alexander Singer⁴, Allan Grill⁵, Dorothea Nitsch⁶, John A. Queenan⁷, James Wick⁸, Cliff Lindeman⁹, Boglarka Soos^{2,10}, Delphine S. Tuot^{11,12}, Soroush Shojai¹, Scott Brimble¹³, Dee Mangin¹⁴ and Neil Drummond^{2,9,10}

RESEARCH ARTICLE

Characteristics associated with pediatric growth measurement collection in electronic medical records: a retrospective observational study

KIREPORTS



Open Access

Leanne Kosowan¹, John Page², Jennifer Protudjer³, Tyler Williamson⁴, John Queenan⁵ and Alexander Singer^{1*}



Capture of Pediatric Growth Measures



Kosowan L, Page J, Protudjer J, Williamson T, Queenan J, Singer A. Characteristics associated with pediatric growth measurement collection in electronic medical records: a retrospective observational study. BMC Fam Pract. 2020 Sep 15;21(1):191. doi: 10.1186/s12875-020-01259-x. PMID: 32933471



Pediatric Hypertension Screening and Recognition in Primary Care Clinics in Canada



-

Ding L, Singer A, Kosowan L, Dart A. *Pediatric hypertension screening and recognition in primary care clinics in Canada*. Paediatrics & Child Health. Oct 2021.



Children with hypertension

-				
		Normal	High Blood	
		Blood	Pressure	
		Pressure		
	Variable	N=79316	N=6571	P-value
	Sex (% male)	48.2	55.1	< 0.001
	Age at first BP measurement in	10.8 <u>+</u> 4.7	10.6 <u>+</u> 4.5	< 0.0001
	years (mean, SD)			
	Age categories for HBP (%)			
	0-5 years		13.6	
	6-12 years		35.8	
	13-18 years		50.6	
	Combined Material/Social			
	Deprivation Quintile (%)			
	Quintile 1 (least deprived)	23.4	25.8	<0.001
	Quintile 2	26.0	25.0	
	Quintile 3	19.5	17.2	
	Quintile 4	15.2	14.1	
	Quintile 5 (most deprived)	15.9	17.9	
	BMI z-score (mean, SD)	0.2 <u>+ 1.1</u>	0.7 ± 1.1	< 0.0001
	BMI>30 (%)	20.5	36.9	< 0.0001
	Urban (vs rural) clinic (%)	94.6	93.9	< 0.0001
	Diabetes (%)	0.5	1.4	< 0.0001
	Depression (%)	5.1	7.5	< 0.0001
		-		

Table 1. Characteristics of Canadian children with high blood pressure (HBP) and normal blood pressure (BP).

Ding L, Singer A, Kosowan L, Dart A. *Pediatric hypertension screening and recognition in primary care clinics in Canada*. Paediatrics & Child Health. Oct 2021.



Social and Material Deprivation Indices

- Social Deprivation Index reflects the deprivation of relationships among individuals in the family, the workplace, and the community. This index includes the following indicators: proportion of the population separated, divorced, or widowed; proportion of the population that lives alone; and proportion of the population that has moved in the past five years.
- Material Deprivation Index reflects the deprivation of goods and conveniences. This index includes the following indicators: average household income; unemployment rate; and high school education rate (Pampalon and Raymond, 2000).

http://mchp-appserv.cpe.umanitoba.ca/viewConcept.php?conceptID=1415



 Table 2.
 Sex stratified regression analyses evaluating association between high BP and clinical characteristics (univariate, and corrected for age, BMI z-score and combined deprivation score).

 All deprivation scores compare the most deprived quintile to the least deprived quintile.

	Females N=43,979		Males N=41,836	
	OR (95%CI)	Adjusted OR (95%CI)	OR (95% CI)	Adjusted OR (95%CI)
Age at 1 st bp	0.984 (0.977-0.992)	0.957 (0.941-0.974)	0.997 (0.989-1.004)	0.971 (0.955-0.987)
BMI z-score	1.461 (1.406-1.515)	1.475 (1.362-1.598)	1.429 (1.383-1.476)	1.505 (1.407-1.61)
Combined Deprivation	1.019 (0.878-1.182)		0.954 (0.832-1.094)	
Material Deprivation	1.056 (0.905-1.232)	0.936 (0.794-1.103)	1.184 (1.031-1.360)	1.063 (0.918-1.231)
Social Deprivation	0.983 (0.838-1.153)		1.031 (0.891-1.192)	

Not all "deprivation" has the same effect

Ding L, Singer A, Kosowan L, Dart A. *Pediatric hypertension screening and recognition in primary care clinics in Canada*. Paediatrics & Child Health. Oct 2021.







Figure 4. (a) Period prevalence of chronic kidney disease (CKD) by year and deprivation index. Level of deprivation of Canadian Deprivation Index score: 1 (least deprived), dark blue; 2, red; 3, green; 4, purple; 5 (most deprived), light blue. (b) Period prevalence of CKD by year and urban/rural residence. Participant residence: urban (blue); rural (red).

Bello AK, Ronksley PE, Tangri N, Kurzawa J, Osman MA, Singer A, Grill A, Nitsch D, Queenan JA, Wick J, Lindeman C, Soos B, Tuot DS, Shojai S, Brimble S, Mangin D, Drummond N. Prevalence and Demographics of CKD in Canadian Primary Care Practices: A Cross-sectional Study. Kidney Int Rep. 2019 Jan 21;4(4):561-570. doi: 10.1016/j.ekir.2019.01.005. PMID: 30993231; PMCID: PMC6451150.



Post Traumatic Stress Disorder (PTSD)

- Same pattern as CKD in term of the impact of social and material deprivation on prevalence
- Demonstrated in cohort within the Canadian Primary Care Sentinel Surveillance Network
- Cohort evaluated of 689,000 patients from across Canada

Singer A, Kosowan L, Muthumuni D, Katz A, Zafari H, Zulkernine F, Richardson JD, Price M, Williamson T, Queenan J, Sareen J. Characterizing primary care patients with posttraumatic stress disorder using electronic medical records: a retrospective cross-sectional study. *Under Review* Family Practice.



	Table1: Characteristics of patients with and without PTSD				
	N=689,301				
	Variable	Patients without PTSD	Patients with PTSD	P-value	
	Urban (No %) vs rural	510 755 (80 4%)	6 804 (85 2%)	< 001	
Material	residency	510,755 (80.470)	0,004 (00.270)	2.001	
	Material Social Deprivation Index ^a , No. (%)				
and Social	Q1 (least deprived)	9458 (18.0%)	68 (6.2%)	<.001	
Doprivation	,				
Deprivation	Q2	10,067 (19.1%)	104 (9.4%)		
and PTSD	Q3	13,266 (25.2%)	278 (25.2%)		
	04	0 527 (18 1%)	245 (22.2%)		
	Q 4	5,557 (10.1/0)	245 (22.270)		
	Q5 (most deprived)	10,293 (19.6%)	409 (37.1%)		
	Annual visit frequency.	2.8 (3.4)	4.8 (5.0)	<.001	
	mean (SD)				

Singer A, Kosowan L, Muthumuni D, Katz A, Zafari H, Zulkernine F, Richardson JD, Price M, Williamson T, Queenan J, Sareen J. Characterizing primary care patients with posttraumatic stress disorder using electronic medical records: a retrospective cross-sectional study. *Under Review* Family Practice.



Odds Ratios for Impact of Deprivation on PTSD

Material deprivation	
5 (most deprived) vs. 1 (least deprived)	2.1, 1.45-2.06
4 vs. 1 (least deprived)	1.31, 1.07 -1.61
3 vs. 1 (least deprived)	1.1, 0.9-1.34
2 vs. 1 (least deprived)	0.91, 0.74-1.12
Social deprivation	
5 (most deprived) vs. 1 (least deprived)	3.78, 2.72-5.25
4 vs. 1 (least deprived)	2.37, 1.69-3.33
3 vs. 1 (least deprived)	1.69, 1.18-2.42
2 vs. 1 (least deprived)	1.55, 1.05-2.3

Singer A, Kosowan L, Muthumuni D, Katz A, Zafari H, Zulkernine F, Richardson JD, Price M, Williamson T, Queenan J, Sareen J. Characterizing primary care patients with posttraumatic stress disorder using electronic medical records: a retrospective cross-sectional study. *Under Review* Family Practice.



Adjusted Odds Ratio

So how can this be addressed?



FOR MANITOBA HEALTH CARE PROVIDERS: A TOOL TO ADDRESS POVERTY

IT'S A FACT: BETTER INCOME CAN LEAD TO BETTER HEALTH

GET YOUR BENEFITS





A CHAPTER OF THE COLLEGE OF FAMILY PHYSICIANS OF CANADA UNE SECTION DU COLLÈGE DES MÉDECINS DE FAMILLE DU CANADA



The "Poverty Tool" (or Get Your Benefits Tool) was tested as web based screening tool that gave customized recommendations



Benefits Screening Tool

Supporting primary health-care providers in improving the health and income security of patients living in poverty



The Benefits Screening Tool can help you as a health-care provider in recommending income assistance benefits to your patients living on a low income. By asking a series of questions, the tool will generate a list of benefits and resources that your patient













The Benefits Screening Tool can help you as a health-care provider in recommending income assistance benefits to your patients living on a low income. By asking a series of questions, the tool will generate a list of benefits and resources that your patient might be eligible for but may not yet be receiving including more information about how they can qualify and apply.

Let's get started

We have 13 questions for you to ask your patient. This will help us build our recommendations based on your patient's situation. If you don't have enough time to complete the entire questionnaire, not to worry, just answer the two questions on this page, click on the 'Finish' button below and we will provide you with a quick 'Patient Income Benefit Handout'.

Which clinic are you visiting?

- St. Michael's Hospital (Toronto)
- South East Toronto Family Health Team (Toronto)
- South Riverdale Community Health Centre (Toronto)
- Aikins Street Community Health Centre (Winnipeg)
- Klinic Community Health Centre (Winnipeg)
- Mount Carmel Clinic (Winnipeg)
- I am visiting a clinic/family health care center not listed above
- I am not visiting a clinic I am exploring this tool for informational purposes















We need to obtain some more information about your patient

Please tell us more about your patient by answering some additional questions. The more questions that are answered, the more tailored the suggestions will be. However, the patient is not required to complete the survey or answer any question that they are not comfortable responding to. Once you complete this page of the survey, you can continue onto the last page of the survey by clicking on "Continue" at the bottom of this page, should you and your patient choose to do so. Your patient can choose to stop participating in the survey at any time and can still receive benefit recommendations if you click on 'Finish' at the bottom of this page.

What is your citizenship or immigration status? I will read you
a list of options and I'd like you to tell me which status best
applies to you.

	Select option 🔹
≡	How old are you?
	Select option 👻
≡	What is your employment status? I will read you a list of options and I'd like you to tell me which status best applies to you.
	Select option 🔹
≡	Are you or anyone in your household living with a physical or mental health disability?



Findings - Providers

- Provider Perspectives
 - Addressing poverty should be central to primary care; address SDOH and not just behaviours
 - Across professional designations, physicians are not the optimal staff to use the tool with patients
 - "I'm not sure I'm the best person to be doing this" MB Physician
 - Integration of a new tool into the busy workflow of clinics requires additional supports and resources to see ongoing use with clients















Income Security Health Promotion in Canada

TORONTO:

Income Security Health Promotion Service, December 2013

WINNIPEG:

Income Security Health Provider Program, January 2017



January 7, 2017 - September 7, 2018 (20 months)





Income Support Health Promoter (ISHP) Reasons for Referral:





ISHP Referrals:

"I'd say most of the clients that I see, come and see me in crisis, so they will be: "I don't have funds for this...", "I can't purchase my medications...", and it's kind of, "I need this fixed now"... And once this concern is resolved, then we don't necessarily follow-up, nor do the clients necessarily want follow-up as part of that resolution. I'd say that's the majority of my clients."

Patient Impact:

"Yeah, and also he is helping me with my treaty status." "So [ISHP provider] has been helping me, and then part of that too, he helped me out with receiving all my tax papers, so he got all that information and I did all those taxes." "I have more peace of mind now, because now I know that I have those... documents."



The Culture of Quality Improvement





External Supports of Quality Improvement

- Data Feedback and Benchmarking
- Practice Facilitation and Coaching
- Expert Consolations (and peer support)
- Shared Learning and Learning Collaboratives



Canadian Primary Care Sentinel Surveillance Network Réseau canadien de surveillance sentinelle en soins primaires



Quality Improvement in Primary Care. Content last reviewed November 2020. Agency for Healthcare Research and Quality, Rockville, MD. https://www.ahrq.gov/research/findings/factsheets/quality/qipc/index.html



PBRLN's are Living Laboratories

- 1. Identify the problems that arise in daily practice that create the gap between recommended care and actual care
- 2. Demonstrate whether treatments with proven efficacy are truly effective and sustainable when provided in the real-world setting of ambulatory care
- 3. Provide the "laboratory" for testing system improvements in primary care to maximize the number of patients who benefit from medical discovery.

Westfall JM, Mold J, Fagnan L. Practice-Based Research—"Blue Highways" on the NIH Roadmap. *JAMA*. 2007;297(4):403–406. doi:10.1001/jama.297.4.403





Pan-Canadian Health Data Strategy: Toward a world-class health data system



https://www.canada.ca/en/public-health/corporate/mandate/about-agency/external-advisorybodies/list/pan-canadian-health-data-strategy-reports-summaries/expert-advisory-group-report-01charting-path-toward-ambition.html



Behavioural Risk Factors: Tobacco, Alcohol, Substance Use

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Are We Asking Patients if They Smoke?

Missing Information on Tobacco Use in Canadian Electronic Medical Records

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^b Department of Family and Community Medicine, University of Toronto, Toronto, Ontario, Canada









Concluding Remarks

- Risk taking behaviours and social/material circumstances impact disease prevalence and outcomes and need to be measured in order to be addressed
- Practice Based Research and Learning Networks can serve as a key driver of testing improvements that contribute to Learning Health systems







Thanks for listening! Any questions?





University of Victoria